

PASSPORT

WORK ORDER DISPATCH AND ROUTING FOR FIELD SERVICE

Passport provides interactive “command and control” software for work order scheduling, geo-spatial mapping, dispatch and tracking to improve operations from the front line to the back office.

The result is a more productive field service organization, increased visibility into front-line operations, more accurate costing and invoicing, and an improved bottom line.

COMMAND AND CONTROL

Dispatch is the “command and control” center of your field service operations.

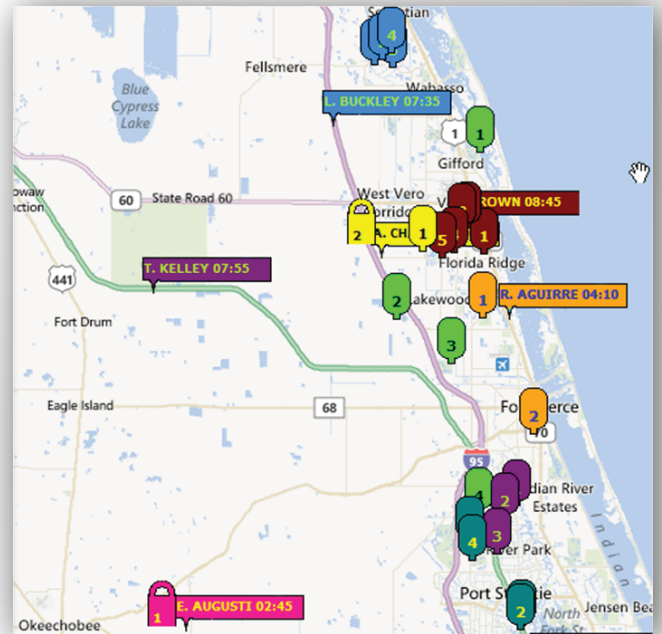
Managing your front-line resources involves the dynamic balance of customer commitments, cost control and productivity. To get this where you want it – and adjust on the fly – requires accurate information about jobs, resources, schedules and more.

Passport Corporation provides an interactive web-based portal to schedule, assign and track work orders, including:

- Geo-spatial mapping with intuitive drag and drop to streamline routing.
- Human-guided optimization to minimize travel times, mileage and costs.
- Integrated views to validate skill sets, balance workloads and control overtime.
- The ability to schedule days ahead and to react to developments during a shift.
- Wireless dispatch so techs can be both responsive and productive.
- Real-time monitoring to track where your field personnel are and where they are scheduled to be next.

Customer Success:

“Dispatch is much easier with interactive mapping and our work order management is more efficient.”



Geo-spatial mapping provides an intuitive “drag and drop” interface for scheduling, routing and tracking

EMPOWER YOUR FIELD SERVICE TEAM

Passport’s mobile module automates your front-line staff, connecting them with your back office in real time to:

- Access up-to-date information about routes, work lists, job details and deadlines
- Track accurate labor hours for each task
- Update job status and notes from the field
- Capture customer signatures electronically
- Track GPS location and get driving directions

PASSPORT

MODULAR SOLUTIONS TO INTEGRATE WITH YOUR EXISTING SYSTEMS

Passport inOrder enhances an existing ERP system or other work order management system, by adding dynamic scheduling, routing optimization, interactive geo-spatial mapping and integrated labor management. Integrate with your own dispatch system or use Passport to wirelessly dispatch work assignments to front-line employees.

If you don't have a work order management system in place, Passport can provide an end-to-end solution to automate the process from work order creation to close.

INTEGRATED TIME/LABOR AND SCHEDULING WITH KRONOS



Passport has a long-established partnership with Kronos, the leading provider of enterprise time and labor solutions.

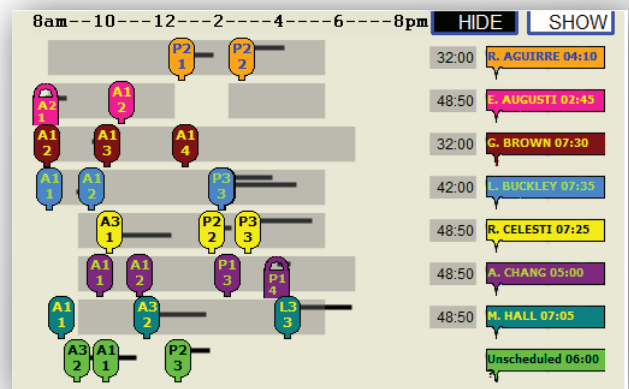
With real-time integration "out of the box", labor data from Kronos becomes part of the work order scheduling process in Passport.

View scheduled start/end time for employees when assigning jobs. Factor in hours worked to date in the pay period to control overtime. Capture time on task in the field and automatically post to employee timecards with validation and audit trail.

MOBILE TECHNOLOGY FOR THE REAL WORLD

Wirelessly dispatch work assignments and changes to mobile employees. Give them access on mobile devices to details and deadlines, and allow them to easily update job status and notes. Get rid of paper while gaining visibility and control.

Choose from a range of mobile devices to fit your environment – iPhone, iPad, rugged handhelds and Windows laptops... with support for GPS, bar code scanning and electronic signature capture. Operate over any cellular carrier or WiFi network, and stay productive even offline with an innovative "store and forward" architecture.



Integrated access to shift schedules and hours worked help you optimize labor and job scheduling

